



BULLETIN No 11/09 – Please circulate to your staff

Bogus Callers in Council Tax Scam

Angus trading standards officers are warning the public to be on the alert for a council tax scam.

The Angus service has been tipped off by colleagues in England to a scam where residents are being told they have paid too much or too little council tax and are being asked for banking details by people posing as council officers.

Trading standards officers are now warning everyone to be on their guard and report any calls or emails to the council or police immediately.

During the scam, people are contacted over the telephone or on their doorstep and asked for bank details so a council tax refund can be made or to avoid a fine for late payment.

In another scam, residents were told by bogus callers that they were due a refund because their property had been re-banded.

A spokesperson for Angus Council said: "Angus Council would ever contact a resident in this manner on such issues. Homeowners must remain vigilant and if possible, keep a close eye on vulnerable older family members or neighbours."